

CARE AND
MAINTENANCE
GUIDE

FOR WOOD PRODUCTS

QUALITY, SERVICE AND CARE.
AT THE HEART OF WHAT WE DO
FOR 140 YEARS.

OUR STANDARD



PARTNERSHIPS



SINCE 1880



SUSTAINABLE

Row
& Sons

Bridge Works
Stanley St, Blackburn
Lancs, BB1 3BW

INTRODUCTION

Thank you for purchasing a Row & Sons hardwood product. All of our wood products are built and crafted to order by highly skilled craftsmen, with knowledge and skills passed on from generation to generation. Whether it is a butcher's block, a wooden chef block or board, a food service board or other wooden surface, we know that a well-cared for block or board can last you decades.

THE BEAUTY & BENEFITS OF WOOD

Wood is a natural product, the benefits of which are shock absorption, long-lasting resilience and beauty. Wood is kind to knives and often the preferred choice of food cutting surface of butchers and chefs.

As a living material, wood will adjust to its surroundings and environment, responding to variations in temperature and humidity by expanding or shrinking. Environmental changes can cause natural occurrences of movement and cracks/fissures within the wood fibres. Therefore, we request that you carefully read and follow the instructions and guidance provided to help you care for your block or board properly, for it to give you many, many years of service.

END GRAIN OR LONG GRAIN BLOCKS & BOARDS

The surface of a Long Grain block or board goes in the same direction as the tree trunk – it is the length of the tree. Once sawn into planks, a trunk has two long grain surfaces. These are the Face Grain and the Edge Grain. Long Grain blocks and boards can be made so their cutting surface is either Face or Edge Grain. Face Grain boards are generally thinner whereas Edge Grain is cut and glued to result in a thicker Long Grain block or board. Long Grain does not absorb moisture as quickly as an End Grain.

An End Grain surface of a block or board goes across the trunk – it is the end of a plank of wood. The plank is cut, turned and glued so the surface of the block or board is made out of blocks of the End Grain. End Grain is used for chopping blocks and butchers blocks as it is the hardest part of the wood and strong enough to take cleaver use. End Grain needs greater care as it is more liable to warp, swell or crack as it absorbs more moisture. End Grain is also kinder to knives.

GENERAL CARE FOR ALL ROW & SONS HARDWOOD PRODUCTS

- We recommend immediate use after receipt of your wood product. However, if stored, wood must not be placed in an environment which is liable to suffer from extremes of temperature or humidity and the product must be oiled monthly (or more frequently as required) to avoid it drying out.
- Always avoid prolonged exposure to extremes of moisture or dryness.
- Always use both sides of a chopping or cutting board. This will equalise use and help to avoid warping and cracking.
- Avoid placing hot pans directly onto the surface to protect from stains and heat damage.
- Take care with spices which can stain the wood's surface.
- Always soak up spills or excess liquid straight away and do not allow excess moisture to remain on the surface for any period of time. Never leave anything on your board or block overnight which could result in moisture damage.
- Use a mild diluted detergent spray to clean, wipe with an absorbent cloth to remove debris and dry. Never use strong detergents, concentrated soaps, bleach or scouring powders on the surface. Never soak with water and never place in a dishwasher.
- Apply food safe oil after cleaning, monthly (or more frequent as required). We supply our protective, food safe Row & Sons Wood Care Oil, suitable for Butchers Blocks, Chopping and Cutting Boards and Wooden Worktops and this should be reordered.

CARE SPECIFIC TO FRAMED & BOLTED BUTCHERS BLOCKS

- Always follow all points above for 'General Care For All Row & Sons Wood Products'.
- Suitable for heavy cleaver use which must be across the whole of its surface together with the block being used equally on both sides.
- Rotate your block 180 degrees weekly (same working surface in use).
- Turn your block over monthly (reverse working surface in use).
- Use a block brush and/or block scraper to remove debris and light sprinkling of salt to remove stains

ROW & SONS PRODUCT RECOMMENDATIONS



Mild Detergent Sanitiser Spray | Fine Sand Paper | Lint Free Oiling Cloths | Nitrile Gloves | Oil Brush | Small Tray | Row & Sons Wood Care Oil

OIL APPLICATION ADVICE

Your End Grain or Long Grain Chopping Block or Board has been manufactured by skilled artisans using traditional construction methods to create a beautiful and functional, commercial grade product. To keep your purchase in prime condition we recommend that you maintain in line with our care instructions by monthly (or more frequent as required) application of Row & Sons Wood Care Oil.

Our Wood Care Oil is a blend of natural plant oils to nourish and protect Butcher blocks, chopping boards and worktops. It penetrates the wood with no surface film to chip resulting in a clear finish to enhance the natural beauty of the product. The Oil contains anti-microbial additives with a slow release formula which provides protection against a wide range of bacteria including E-coli and MRSA, fully conforming to The Articles in Contact with Food Regulations.

RECOMMENDED OILING ROUTINE

PREPARATION

The surface must be clean and bare.
Sand smooth if necessary.

APPLICATION

Do not dilute product. With a clean brush or soft cloth, apply a liberal coat of the oil, working with the grain. Wipe off any excess oil within 3-5 minutes. Oil new, bare or sanded wood 3 times initially to build up the protection. Only apply oil with clean brushes or cloths.

RE-COATING TIME

Row & Sons Wood Care Oil is touch dry within one hour and can generally be re-coated within 3 hours. Re-oil monthly (or more frequent as required) butcher blocks bi-weekly with 1 or 2 coats depending on use. You may lightly sand the wood with a fine grade of sand paper to ensure surface is smooth prior to re-coating. For compatibility on previously oiled wood, try a small test area first.

CLEANING

Remove as much oil as possible from brushes before cleaning. Clean brushes whilst wet with water and detergent.

IMPORTANT

Rags used for oiling must be laid out flat to dry or destroyed, otherwise they may catch fire due to spontaneous combustion. Alternatively place cloths and gloves in a plastic bag filled with water. Never keep oiled cloths on the premises always outside the building.

STORAGE

Store in a cool dry place with the lid tightly closed. Protect from frost.

REFURBISHMENT AND REPAIR SERVICE

At Row & Sons, we understand your Butcher's Block is a high investment piece of equipment which may on occasion need refurbishment and repair.

For our fully framed and bolted, 175mm (7") thick traditional Butcher's Blocks, we do offer this unique service and can carry out the following work where the thickness of the block and level of repair need allows.

- Refacing uneven surfaces, knife and cleaver marks removed
- Splits and cracks repaired the traditional way with maple wedges
- Complete clean with the whole block sanded and cleaned to our normal high standard
- Replace all rosettes covering bolt holes

- New oiled finish applied to prevent moisture loss or intake prior to re-use
- New care labels fitted and new care instructions supplied
- Replacement of side batons if needed
- Replacement of end batons if needed
- Replacement of any new panels from the core of the block if needed

Being able to have your Row & Sons block refurbished rather than have to purchase a brand new one, offers Butchers best long-term value for their block.

Contact sales@rowandsons.co.uk for further information on cost or phone **+44 (0) 1206 396688**

YOUR ONE YEAR PRODUCT GUARANTEE

All wood products are provided with a one year guarantee which covers manufacturing defects. The guarantee does not apply to damages which may result from neglect, accidental or intentional damage, normal wear and tear, misuse of a product, unauthorised repair, exposure to extremes in environments for temperature and humidity or alteration of a product. It is conditional upon installation and maintenance instructions being followed and does not include any costs associated with removal and/or reinstalling a product if fitted.

The factory obligation under this guarantee, is limited to the repair or replacement of the product (or one of equal type and quality if the exact product is no longer available), provided none of the above exceptions are evident.

Row & Sons shall not be liable for any loss or damage arising from use, or for consequential damages. All packing and shipping costs will be the responsibility of the customer.

ROW & SONS WOOD CARE OIL

LOW ODOUR



FOOD SAFE



ECO AWARE



Row & Sons Wood Care Oil can be re-ordered by emailing sales@rowandsons.co.uk or via telephoning **+44 (0) 1206 396688**

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